References

Aboagye-Sarfo, P., Mai, Q., Sanfilippo, F.M., Preen, D.B., Stewart, L.M., and Fatovich, D.M. (2015) Growth in Western Australian emergency department demand during 200-2013 is due to people with urgent and complex care needs. Emergency Medicine Australasia 27, 202-209.

Ackermann, E. (2016) Bulk-billing indicator no longer useful. *Med. J. Aust* (2016). https://insightplus.mja.com.au/2016/21/bulk-billing-indicator-no-longer-useful/ (Accessed 09/06/2023).

Anderson, J., & Malone, L. (2014). Suitability of the multi-purpose service model for rural and remote communities of Australia. *Asia Pacific Journal of Health Management*, *9*(3), 14-18.

Australian Bureau of Statistics (ABS) (2019) Patient experiences in Australia: summary of findings, 2018–19. Australian Government https://www.abs.gov.au/statistics/health/health-services/patient-experiences/2018-19 (Accessed 09/06/2023).

Australian Bureau of Statistics (ABS) (2022) Long-term health conditions. Information on long-term health conditions. Released 30/08/2022. https://www.abs.gov.au/articles/long-term-health-conditions (Accessed 12/06/2023).

Australasian College for Emergency Medicine (ACEM). (2022) State of Emergency 2022 Australia. November 2022 Version 1.0. https://acem.org.au/Content-Sources/Advancing-Emergency-Medicine/Better-Outcomes-for-Patients/Access-Block-(1)/State-of-Emergency-2022 (Accessed 30/05/2023).

Australasian College for Emergency Medicine (ACEM). (2023) Triage https://acem.org.au/Content-Sources/Advancing-Emergency-Medicine/Better-Outcomes-for-Patients/Triage (Accessed 30/05/2023).

Australian Institute of Health and Welfare (AIHW) (2011). Principles on the use of direct age-standardisation in administrative data collections: for measuring the gap between Indigenous and non-Indigenous Australians. Cat. no. CSI 12. Canberra: AIHW.

Australian Institute of Health and Welfare (AIHW) (2014) Australia's health 2014. Australia's health series no. 14. Cat. no. AUS 178. Canberra, Australia: Australian Institute of Health and Welfare; 2014.

Australian Institute of Health and Welfare (AIHW) (2018) Emergency department care 2017–18: Australian hospital statistics. Health services series no. 89. Cat. no. HSE 216. Canberra: AIHW.

Australian Institute of Health and Welfare (AIHW) (2020) Emergency department care 2018–19: Appendices; 2020. AIHW, Australian Government. https://www.aihw.gov.au/getmedia/8af27189-a1bb-4746-a096-e63d3b8aeac6/Emergency-department-care-201819-Appendixes.pdf.aspx (Accessed 29/05/2023).

Australian Institute of Health and Welfare (2021) Patient experiences in Australia by small geographic areas in 2019–20, AIHW, Australian Government.

https://www.aihw.gov.au/reports/primary-health-care/patient-experiences-in-australia-by-small-geograph/data (Accessed 09/06/2023).

Australian Institute of Health and Welfare (AIHW) (2022). MyHospitals mapping details. 29 July 2022. AIHW, Australian Government. https://myhospitalsapi.aihw.gov.au/api/v1/reporting-units-

<u>downloads/mappings</u> (Accessed 09/05/2023). https://www.aihw.gov.au/reports-data/myhospitals/content/data-downloads?page=2 (Accessed 07/06/2023).

Australian Institute of Health and Welfare (AIHW) (2023a) Emergency Department Care. AIHW, Australian Government. https://www.aihw.gov.au/reports-data/myhospitals/sectors/emergency-department-care (Accessed 30/05/2023).

Australian Institute of Health and Welfare (AIHW) (2023b) National non-admitted patient emergency department care database. Implementation start date 01/07/2015. AIHW, Australian Government. https://meteor.aihw.gov.au/content/635463 (Accessed 29/05/2023).

Australian Institute of Health and Welfare (2020) <u>Use of emergency departments for lower urgency care: 2015–16 to 2018–19</u>, AIHW, Australian Government. (Accessed 19/06/2023).

Baird, C., Oytam, Y., Rahman, K., Fornasari, M., Sharma, A., Kim, J., Ahn, E. and Hughes, R. (2021). The Checkpoint Program: Collaborative Care to Reduce the Reliance of Frequent Presenters on ED. International Journal of Integrated Care, 2021 21(2), p.29.DOI: https://doi.org/10.5334/ijic.5532

Benach, J., Yasui, Y., Borrell, C., Pasarín, M.I., Martínez, J.M., and Daponte, A. (2003) The public health burden of material deprivation: excess mortality in leading causes of death in Spain. Prev. Med. 36(3):300-8.

Billot, L., Corcoran, K., McDonald, A., Powell-Davies, G., and Feyer, A.M. (2016) Impact Evaluation of a System-Wide Chronic Disease Management Program on Health Service Utilisation: A Propensity-Matched Cohort Study. PLoS Med. 2016 Jun 7;13(6):e1002035. doi: 10.1371/journal.pmed.1002035. PMID: 27270663; PMCID: PMC4896436.

Bradbury, J., Nancarrow, S., Avila, S., Pit, S., Potts, R and Doran, F. (2017) Actual availability of appointments at general practices in regional New South Wales, Australia. Australian Family Physician 2017, 46(5).

Cheek, C., Allen, P., Shires, L., Parry, D., and Ruigrok, M. (2016) Low-acuity presentations to regional emergency department: What is the issue? Emergency Medicine Australasia. 2016 28, 145-152.

Cheung, N.W., Crampton, M., Nesire, V., Hng, T.M., and Chow, C.K. (2019) Western Sydney Integrated Care Program Investigators. Model for integrated care for chronic disease in the Australian context: Western Sydney Integrated Care Program. Aust Health Rev. 2019 Oct;43(5):565-571. doi: 10.1071/AH18152. PMID: 30862349.

Cleanbill (2023) Health of the National Report. National General Practitioner Listings, April 2023. Cleanbill.com.au. Copyright James Gillespie 2023. https://cleanbill.com.au/wp-content/uploads/2023/04/Cleanbill-Health-of-the-Nation-Report-April-2023-1.pdf (Accessed 02/06/2023).

Cleanbill (2023a) Blue Report. National Postcode Breakdown. January 2023. Cleanbill.com.au. Copyright James Gillespie 2023. https://cleanbill.com.au/wp-content/uploads/2023/01/Cleanbill-Blue-Report-January-2023-National-Postcode-Breakdown-1.pdf (Accessed 02/06/2023).

Cleanbill (2023b) Blue Report National General Practitioner Listings. January 2023. Cleanbill.com.au. Copyright James Gillespie 2022. https://cleanbill.com.au/wp-content/uploads/2023/01/Cleanbill-Blue-Report-January-2023.pdf (Accessed 02/06/2023).

Congdon, P. (1994) Spatiotemporal Analysis of Area Mortality. Journal of the Royal Statistical Society. Series D (The Statistician), 1994 43(4), 513-528.

Conlon, C., Nicholson, E., Rodríguez-Martin, B., O'Donovan, R., De Brún, A., McDonnell, T., Bury, G., and McAuliffe, E. (2020) Factors influencing general practitioners decisions to refer Paediatric patients to the emergency department: a systematic review and narrative synthesis. BMC Family Practice 2020, 21:210.

Crawford, J., Cooper, S., Cant, R., and DeSouza, R. (2017) The impact of walk-in centres and GP cooperatives on emergency department presentations: A systematic review of the literature. International Emergency Nursing 2017, 34,36-42.

Cullen, P., Leong, R.N., Liu, B., Wlaker, N., Steinbeck, K., Ivers, R and Dinh, M. (2022) Returning to the emergency department: a retrospective analysis of mental health re-presentations among young people in New South Wales, Australia BMJ Open 2022;12:e057388

Department of Health and Aged Care (DoHAC). (2019) The Australian Health System. Canberra: Commonwealth of Australia; 2019. https://www.health.gov.au/about-us/the-australian-health-system (Accessed 05/06/2023).

Department of Health and Aged Care (DoHAC). (2023) Method Paper – General Practice Full Time Equivalent (GPFTE) – Workforce. Version 1.1. Canberra: Commonwealth of Australia. February 2023. https://hwd.health.gov.au/resources/information/methods-gp-full-time-equivalent.pdf (Accessed 31/05/2023).

Department of Health and Aged Care (DoHAC) (2023a) Medicare GP Non-Referred Attendances – per Patient 100% Bulk Billing Ranges, 2021-22. Medical Benefits Division, Department of Health and Aged Care. Australian Government https://www.health.gov.au/sites/default/files/2023-02/medicare-statistics-per-patient-bulk-billing-dashboard-2021-22.pdf (Accessed 02/06/2023)

Department of Health and Aged Care (DoHAC) (2023b) Medicare GP Non-Referred Attendances patient bulk billing ranges – Primary Health Networks (2009–10 to 2021–22). Medical Benefits Division, Department of Health and Aged Care. Australian Government.

https://www.health.gov.au/resources/publications/medicare-gp-non-referred-attendances-patient-bulk-billing-ranges-primary-health-networks-2009-10-to-2021-22?language=en (Accessed 02/06/2023).

Dinh, M.M., Bein, K.J., Latt, M., Chalkley, D., and Muscatello, D. (2015) Age before acuity: the drivers of demand for emergency department services in the Greater Sydney Area. Emergency Medicine Journal 2015, 32:708–711.

Dinh, M.M., Berendsen Russell, S., Bein, K.J., Chalkley, D., Muscatello, D., Paoloni, R., and Ivers, R. (2016) Understanding drivers of Demand for Emergency Service Trends in Years 2010-2014 in New South Wales: An initial overview of the DESTINY project. Emergency Medicine Australasia 28 pg. 2016, 179-186.

Dinh, M.M., Berendsen Russell, S., Bein, K.J., Chalkley, D., Muscatello, D., Paoloni, R., and Ivers, R. (2016a) State-wide retrospective study of low acuity emergency presentations in New South Wales, Australia: who, what, where and why? BMJ Open 2016, 6:e010964.

Faulkner, .D and Law, .J. (2015) The 'unnecessary' use of emergency departments by older people: findings from hospital data, hospital staff and older people. Aust Health Rev. 2015 Nov;39(5):544-551. doi: 10.1071/AH14185. PMID: 25913422.

Fatima, Y., Hays, R., Neilson, A., Knight, S., and Jatrana, S. (2022) Why patients attend emergency department for primary care type problems: views of healthcare providers working in a remote community. Rural and Remote Health 2022, 22: 7054.

Freed, G.L., Bingham, A., Allen, A.R., Freed, M.A., Sanci, L., and Spike, N. (2015) Actual availability of general practice appointments for mildly ill children. Med. J. Aust. 2015, 203: 145.

Freed, G.L., Allen, A.R., Turbitt, E., Nicolas, C., and Oakley, E. (2016) Parent perspectives and reasons for lower urgency paediatric presentations to emergency departments. Emergency Medicine Australasia 28, 2016, 211-215.

Fry, M., Fitzpatrick, L., Considine, J., Shaban, R.Z., and Curtis, K. (2018) Emergency Department utilisation among older people with acute and/ or chronic conditions: A multi-centre retrospective study. International Emergency Nursing 2018, 37 39-43.

Gao,X. and Dong, Q. (2020) A primer on Bayesian estimation of prevalence of COVID-19 patient outcomes. Journal of the American Medical Informatics Association: JAMIA Open 2020, 3(4) 628-631.

Graham, B., Kruger, E., Tennant, M., and Shiikha, Y. (2023) An assessment of the spatial distribution of bulk billing-only GP services in Australia in relation to area-based socio-economic status. Australian Journal of Primary Health. 2023 Feb 23. doi: 10.1071/PY22125.

Health Policy Analysis (2020) Evaluation of PHN After Hours Program, Volume 3. Case studies, Commonwealth Department of Health, Canberra. (Accessed 24/05/2023)

HealthStats NSW (2021) New south Wales Emergency Department Records for Epidemiology. https://www.healthstats.nsw.gov.au/#/page/EDRE-description (Accessed 29/05/2023).

Lago, L, Westley-Wise V, Mullan J, Lambert, K., Zingel., R., Carrigan, T., Triner, W., and Eagar, K. (2019) Here one year, gone the next? Investigating persistence of frequent emergency department attendance: a retrospective study in Australia. BMJ Open 2019; 9:e027700.

Leyland, A. H., and Davies, C. A. (2005) Empirical Bayes methods for disease mapping. Statistical Methods in Medical Research, 2005, 14(1), 17–34.

Lower, T., Kinsman, L., Dinh, M.M, and Lyle, D. (2020) Patterns of emergency department use in rural and metropolitan New South Wales from 2012 to 2018. The Australian Journal of Rural Health, 2020, 28: 490-499.

Lowthian, J.A., Smith, C., Stoelwinder, J.U., Smit, D.V., McNeil, J.J., and Cameron, P.A. (2013) Why older patients of lower clinical urgency choose to attend the emergency department. Intern Med J. 2013 Jan;43(1):59-65.

Mallitt, K.A., McNab, J., Hughes, R., Fernyhough, J., Paterson, J., and O'Halloran, D. (2017) Reducing emergency department presentations among chronically ill patients in Western Sydney: a key role for coordinated primary care. Aust J Prim Health. 2017 May;23(2):140-146. doi: 10.1071/PY16012. PMID: 27530096.

McRae, I., and Butler, J.R.G. (2014) Supply and demand in physician markets: a panel data analysis of GP services in Australia. *Int J Health Care Finance Econ* 14, 2014, 269–287 (2014).

McNab, J. and Gillespie, J.A. (2015) Bridging the chronic care gap: HealthOne Mt Druitt, Australia. Int J Integr Care. 2015 Sep 23;15:e015. doi: 10.5334/ijic.2243. PMID: 26417210; PMCID: PMC4583075.

Morley, C., Stankovich, J., Peterson, G., and Kinsman, L. (2018) Planning for the future: Emergency department presentation patterns in Tasmania, Australia. International Emergency Nursing 38, 2018, pg. 34-40.

Mu, C., and Hall, J. (2020) What explains the regional variation in the use of general practitioners in Australia? BMC Health Serv Res 2020, 20, 325.

New South Wales Government. (2023) Multipurpose Service Program. https://www.mps.health.nsw.gov.au/about-mps (Accessed 07/06/2023).

O'Loughlin, M., Mills, J., McDermott, R., and Harriss, L.R. (2021) Exploring the measure of potentially avoidable general practitioner-type presentations to the emergency department in regional Queensland using linked, patient-perspective data. Aust Health Rev. 2021 Feb;45(1):90-96. doi: 10.1071/AH19210. PMID: 33121590.

O'Sullivan, B.G., Kippen, R., Hickson, H., and Wallace, G. (2022) Mandatory bulk billing policies may have differential rural effects: an exploration of Australian data. Rural and Remote Health 2022, 22: 7138.

Productivity Commission (2022). Report on Government Services 2022. https://www.pc.gov.au/ongoing/report-on-government-services/2022/health (Accessed 08/05/2023).

Public Health Information Development Unit (PHIDU). (2023) Age-related rates of Emergency Department presentation. Adelaide: PHIDU, Torrens University Australia, March 2023.

Pulok, M.H., van Gool, K., and Hall, J. (2020) Horizontal inequity in the utilisation of healthcare services in Australia. Health Policy. 2020, 124(11) 1263-1271.

Robinson, D. (2017). ebbr: Empirical Bayes on binomial data. R package version 0.1. https://github.com/dgrtwo/ebbr (Accessed 04/04/2023)

Siminski, P., Bezzina, A.J., Lago, L.P., and Eagar, K. (2008) Primary care presentations at emergency departments: rates and reasons by age and sex. Australian Health Review 32 2008, (4) 700-709.

Stephens, A.S., and Broome, R.A. (2017) Patterns of low acuity patient presentations to emergency departments in New South Wales, Australia. Emergency Medicine Australasia 29, 2017, 283-290.

Stephens, A.S., Dinh, M.M. and Kinsman, L. (2023), Patterns of emergency department use in rural and metropolitan New South Wales by socioeconomic status: A population-based study. Emergency Medicine Australasia, 2023, 35: 489-495.

Swerissen, H., Duckett, S., and Moran, G. (2018) Mapping primary care in Australia. Grattan Institute. Australia https://grattan.edu.au/report/mapping-primary-care-in-australia/ (Accessed 15/06/2023).

Tsirtsakis, A. (2022). Falling bulk billing rates a 'sign of things to come', RACGP warns. newsGP. RACGP. 07 December 2022. https://www1.racgp.org.au/newsgp/professional/falling-bulk-billing-rates-a-sign-of-things-to-com (Accessed 05/006/2023).

Türkan, A.H, Erdugan, F., and Aldemir, S. (2020) Spatial Patterns of Infant Mortality in Turkey between 2011 and 2016. International Review for Spatial Planning and Sustainable Development. 2020, Volume 8, Issue 4, Pages 1-15.

Unwin, M., Crisp, E., Stankovich, J., McCann, D., and Kinsman, L. (2020). Socioeconomic disadvantage as a driver of non-urgent emergency department presentations: A retrospective data analysis. PLoS One, 2020, 15(4) doi:https://doi.org/10.1371/journal.pone.0231429

Ward, L., McMurray, A., Law, C.K., Mihala, G., Connor, M., and Scuffham, P. (2021) The Cost Consequences of the Gold Coast Integrated Care Programme. Int J Integr Care. 2021 Sep 15;21(3):9. doi: 10.5334/ijic.5542. PMID: 34611459; PMCID: PMC8447978.

Weber, E.J. (2018) Finding value in 'inappropriate' visits: A new study demonstrates how variation in ED use for preventable visits can be used to detect problems with access to healthcare in our communities. Emergency Medicine Journal 2018;35:133-134.

Willson, K.A., Lim, D., Toloo, G.S., FitzGerald, G., Kinnear, F.B., and Morel, D.G. (2022) Potential role of general practice in reducing emergency department demand: A qualitative study. Emerg Med Australas. 2022 Oct;34(5):717-724.

Yasaitis, L.C., Arcaya, M.C., and Subramanian, S.V. (2015) Comparison of estimation methods for creating small area rates of acute myocardial infarction among Medicare beneficiaries in California. Health & Place. 2015, 35:95-104.

Zurynski, Y., Ansell, J., Ellis, L.A., Pomare, C., Smith, C.L., Holt, J., Root, J., Gillespie, J., Wells, L., and Braithwaite, J. (2021) Accessible and affordable healthcare? Views of Australians with and without chronic conditions. Intern Med J. 2021, 51(7):1060-1067. doi: 10.1111/imj.15172.